



November 10, 2011 Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk South Carolina Public Service Commission 101 Executive Center Dr. Columbia, SC 29210

RE:

Tariff Revision for tw telecom of south carolina llc

Increase in Maximum Rates
South Carolina PSC Tariff No. 8

Dear Ms. Boyd:

Attached for filing please find the original of the above referenced tariff filing submitted on behalf of tw telecom of south carolina llc. The purpose of this filing is to revise the Company's Business Listing, Non-Published and Non-Listed monthly recurring charges. The Company respectfully requests an effective date for this filing of January 1, 2012.

The Company proposes to increase the following Business Listing rates from a maximum of \$1.75 to \$5.00 and the current rate from \$1.75 to \$2.30 for Additional Main Listings and Additional Listing. The rates from a maximum of \$1.75 increased to \$4.00 and current rate from \$1.75 to \$2.00 for Main Standard Listing – Local (current rate remains at \$0.00), Foreign Main Listing, Extra Listing Lines, Alternate Call Listing, Alternate User Listing, Cross Reference Listing and Suite Listing. The Company also proposes to increase the Non-Published maximum rate from \$2.50 to \$11.00 and the current rate from \$2.50 to \$5.50; Non-Listed maximum rate from \$1.00 to \$7.00 and the current rate from \$1.00 to \$3.50. The nonrecurring charges of the above current rates have been reduced from \$10.00 to \$0.00. The maximum rate increase is not a general rate increase and does not impact the general body of ratepayers.

Included with this filing are the Notice of Filing and the Company's Customer Notice that was sent to customers on November 1, 2011.

The following tariff pages are included with this filing:

8 <sup>th</sup> Revised Page 1 7 <sup>th</sup> Revised Page 2 8 <sup>th</sup> Revised Page 5 2 <sup>nd</sup> Revised Page 95 2 <sup>nd</sup> Revised Page 97 2 <sup>nd</sup> Revised Page 97	Updates Check Sheet Updates Check Sheet Updates Check Sheet Updates Check Sheet Increases maximum Business Listings rates and charges Increases maximum Non-Published Service rates and charges Increases maximum Non-Listed Service rates and charges
Current Rates	
2 <sup>nd</sup> Revised Page 9 2 <sup>nd</sup> Revised Page 10	Revises current Business Listings rates and charges Revises current Non-Published and Non-Listed rates and charges

Ms. Jocelyn Boyd, Chief Clerk South Carolina Public Service Commission November 10, 2011 Page 2

Questions regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Connie Wightman

Consultant

cc: Tammy Chatfield - tw telecom

cc: Mr. C. Dukes Scott, Executive Director file: tw telecom - South Carolina - Local

tms: SCI1105

**Enclosures** 

CW/bc

11/10/11

# PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA COLUMBIA, SOUTH CAROLINA

#### DOCKETING DEPARTMENT

#### NOTICE OF FILING

tw telecom of south carolina llc has filed a tariff revision, which the Company respectfully requests to become effective on January 1, 2012. This filing increases the maximum rates for the Company's Business Listing, Non-Published and Non-Listed monthly recurring rates.

The Company proposes to increase the following Business Listing rates from a maximum of \$1.75 to \$5.00 and the current rate from \$1.75 to \$2.30 for Additional Main Listings and Additional Listing. The rates from a maximum of \$1.75 to \$4.00 and current rate from \$1.75 to \$2.00 for Main Standard Listing - Local (current rate remains at \$0.00) and Foreign Main Listing, Extra Listing Lines, Alternate Call Listing, Alternate User Listing, Cross Reference Listing and Suite Listing. The Company also proposes to increase the Non-Published maximum rate from \$2.50 to \$11.00 and the current rate from \$2.50 to \$5.50; Non-Listed maximum rate from \$1.00 to \$7.00 and the current rate from \$1.00 to \$3.50. The nonrecurring charges of the above current rates have been reduced from \$10.00 to \$0.00.

A copy of the application is on file in the offices of the Public Service Commission of South Carolina, 101 Executive Center Drive, Columbia, South Carolina 29210 and is available from Connie Wightman, Consultant, Technologies Management, Inc., 2600 Maitland Center Pkwy., Suite 300, Maitland, FL 32751.

A public hearing, if scheduled, will be held in Columbia, South Carolina in the offices of the Commission at the above address, for the purpose of receiving testimony and other evidence from all interested parties

regarding this Application. The time and date of this hearing will be furnished to all interested parties at a later date.
Any person who wishes to participate in this matter, as a party of record with the right of cross-examination should file a Petition to Intervene in accordance with the Commission's Rules of Practice and Procedure on or before and indicate the amount of time required for his presentation. Please refer
to Docket No.
Any person who wishes to testify and present evidence at the hearing, if scheduled, should notify the Docketing Department in writing at the address below and Connie Wightman, at the above address, on or before and indicate the amount of time required for his presentation.
Please refer to Docket No
Any person who wishes to be notified of the hearing, but does not wish to present testimony or be a party of record, may do so by notifying the Docketing Department in writing at the address below on or before .  Please refer to Docket No
PLEASE TAKE NOTICE: Any person who wishes to have his or her comments considered as part of the official record of this proceeding <u>MUST</u> present such comments, in person, to the Commission during the hearing.
Persons seeking information about the Commission's Procedures should contact the Commission at (803) 896-5100.
Public Service Commission of South Carolina
Attn: Docketing Department
South Carolina Public Service Commission
Sympton Rusiness Park Saluda Rida.

Synergy Business Park, Saluda Bldg. 101 Executive Center Drive, Suite 100

Columbia, SC 29210

Authorized Representative

Synergy Business Park, 101 Executive Center Orive, Columbia SC 29210; 803-896-5100, www.psc.st.go



tw telecom 10475 Park Meadows Drive Littleton, CO 80124 1 303 566 1000 F 303 566 1262

Contact Name Company Name Address 1 Address 2 City, State Zip

November 1, 2011

#### Dear tw telecom Customer:

Effective January 1, 2012, you may see changes on your invoices from tw telecom. In certain markets, tw telecom has changed Directory Listing rates to align with existing tariffs or reflect recent tariff filings.

Please refer to the below matrix for more specific information regarding **tw telecom**'s Directory Listing rates:

	Existing	Existing Tariff Rates		Rates
South Carolina	Monthly Recurring Charge per listing	Non-Recurring Charge per Listing	Monthly Recurring Charge per listing	Non-Recurring Charge per Listing
Non-Pub	\$2.50	\$12,00	\$5.50	\$0
Main Listing Foreign	\$1.75	\$12,00	\$2.00	\$0
Main Listing Additional	\$1.75	\$12.00	\$2.30	\$0
Additional Listing	\$1.75	\$12.00	\$2.30	\$0
Extra Lines	\$1.75	\$12.00	\$2.00	\$0
Alternate Call Listing	\$1,75	\$12.00	\$2.00	\$0
Alternate User Listing	\$1.75	\$12.00	\$2.00	\$0
Cross Reference	\$1.75	\$12.00	\$2.00	\$0
Suite Listing	\$1,75	\$12.00	\$2.00	\$0
Non-Listed	\$1.00	\$12.00	3.5	\$0

We appreciate your business and are committed to delivering the industry's highest-quality service to you.

If you have any questions regarding this notification, please contact your account representative or call Customer Care at (800) 829-0420, option 2.

Sincerely,

tw telecom

South Carolina PSC Tariff No. 8 8th Revised Page 1 Cancels 7th Revised Page 1

Issue Date: November 11, 2011

Effective Date: January 1, 2012

LOCAL EXCHANGE SERVICES TARIFF

#### **CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
Title	1 <sup>st</sup> Revised		31	Original	62.2	Original
1	8 <sup>th</sup> Revised	*	32	Original	62.3	Original
2	7 <sup>th</sup> Revised	*	33	1 <sup>st</sup> Revised	62.4	Original
3	Original		34	1st Revised	62.5	Original
<i>3</i> 4	3 <sup>rd</sup> Revised		35	Original	62.6	Original
5	8 <sup>th</sup> Revised	*	36	Original	63	Original
6	Original		37	Original	64	1st Revised
7	2 <sup>nd</sup> Revised		38	Original	65	1st Revised
8	5 <sup>th</sup> Revised		39	Original	66	Original
9	4 <sup>th</sup> Revised		40	Original	67	Original
10	4 <sup>th</sup> Revised		41	Original	68	1st Revised
11	Original		42	Original	69	1st Revised
12	Original		43	Original	70	1st Revised
13	Original		44	Original	71	1 <sup>st</sup> Revised
14	1 <sup>st</sup> Revised		45	Original	72	1st Revised
15	1 <sup>st</sup> Revised		46	Original	73	1 st Revised
16	1 <sup>st</sup> Revised		47	Original	74	2 <sup>nd</sup> Revised
17	1 <sup>st</sup> Revised		48	Original	75	2 <sup>nd</sup> Revised
18	Original		49	Original	76	2 <sup>nd</sup> Revised
19	Original		50	Original	77	1st Revised
20	Original		51	Original	<i>7</i> 8	2 <sup>nd</sup> Revised
21	Original		52	Original	79	1 <sup>st</sup> Revised
22	Original		53	Original	80	1st Revised
23	Original		54	Original	81	1st Revised
23 24	1st Revised		55	Original	82	1st Revised
25	1 <sup>st</sup> Revised		56	Original	83	1st Revised
26	1st Revised		57	Original	84	1st Revised
27 27	Original		58	Original	85	1st Revised
28	Original		59	Original	86	1st Revised
29	1st Revised		60	1st Revised	87	Original
29.1	Original		61	Original	88	1st Revised
29.2	Original		62	1* Revised	89	1st Revised
30	1st Revised		62.1	Original	90	1st Revised
50	1 11071300	* - ind	icates those	nages included wi	th this filing	

South Carolina PSC Tariff No. 8 7th Revised Page 2 Cancels 6th Revised Page 2

Issue Date: November 11, 2011

Effective Date: January 1, 2012

LOCAL EXCHANGE SERVICES TARIFF

			CHECK	SHEET, (CONT'D.)		
	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~		PAGE	REVISION	PAGE	REVISION
PAGE	REVISION		115.15	Original	152	1st Revised
91	1st Revised		115.15	Original	153	1 <sup>st</sup> Revised
92	l" Revised		115.10	Original	153.1	2 <sup>nd</sup> Revised
93	1st Revised			<del>-</del>	153.2	1st Revised
94	Original		115.18	Original 1 <sup>st</sup> Revised	153.3	1st Revised
95	2 <sup>nd</sup> Revised	*	116		153.4	Original
96	1st Revised		117	5 <sup>th</sup> Revised	153.5	Original
97	2 <sup>nd</sup> Revised	*	118	Original	153.6	Original
98	1 <sup>st</sup> Revised		119	3 <sup>rd</sup> Revised	153.0	Original
99	2 <sup>nd</sup> Revised	*	120	2 <sup>nd</sup> Revised	153.7	Original
100	1st Revised		121	2 <sup>nd</sup> Revised	155.0	Original
101	1st Revised		122	1st Revised		
102	1st Revised		123	1 <sup>st</sup> Revised		
103	1st Revised		124	2 <sup>nd</sup> Revised		
104	1st Revised		125	2 <sup>nd</sup> Revised		
104.1	Original		126	2 <sup>nd</sup> Revised		
105	1st Revised		127	2 <sup>nd</sup> Revised		
106	1st Revised		128	2 <sup>nd</sup> Revised		
107	Original		129	2 <sup>nd</sup> Revised		
108	1st Revised		130	2 <sup>nd</sup> Revised		
109	1st Revised		131	2 <sup>nd</sup> Revised		
110	Original		132	2 <sup>nd</sup> Revised		
111	Original		133	2 <sup>nd</sup> Revised		
112	2 <sup>nd</sup> Revised		134	2 <sup>nd</sup> Revised		
113	2 <sup>nd</sup> Revised		135	2 <sup>nd</sup> Revised		
114	2 <sup>nd</sup> Revised		136	2 <sup>nd</sup> Revised		
115	1 <sup>st</sup> Revised		137	2nd Revised		
115.1	1 <sup>st</sup> Revised		138	1 <sup>st</sup> Revised		
115.1	Original		139	3 <sup>rd</sup> Revised		
115.2	Original		140	3 <sup>rd</sup> Revised		
115.5	Original		141	3 <sup>rd</sup> Revised		
115.4	Original		142	2 <sup>nd</sup> Revised		
115.5	1 <sup>st</sup> Revised		143	2 <sup>nd</sup> Revised		
115.7	1 Revised		144	3 <sup>rd</sup> Revised		
	1st Revised		145	3 <sup>rd</sup> Revised		
115.8	Original		146	1st Revised		
115.9 115.10	1st Revised		147	1 <sup>st</sup> Revised		
	1 Revised		148	1 <sup>st</sup> Revised		
115.11			149	1 <sup>st</sup> Revised		
115.12	Original		150	1 <sup>st</sup> Revised		
115.13	Original		151	1 Revised		
115.14	Original	<u>w</u> 1		ages included with this	filing.	
		<b>▼</b> - ]	naicates be	1803 Illeladed With His	5'	

South Carolina PSC Tariff No. 8 8<sup>th</sup> Revised Page 5 Cancels 7<sup>th</sup> Revised Page 5

Issue Date: November 11, 2011

Effective Date: January 1, 2012

#### LOCAL EXCHANGE SERVICES TARIFF

#### APPENDIX CHECK SHEET **REVISION PAGE** REVISION **PAGE PAGE REVISION** 1st Revised 31 Original 1 2<sup>nd</sup> Revised Original 31.1 2 2<sup>nd</sup> Revised 32 3 Original 4 Original 33 Original **Original** 34 5 Original 35 Original 6 1st Revised 2<sup>nd</sup> Revised Original 36 7 Original 1st Revised 37 8 9 2<sup>nd</sup> Revised 38 1<sup>st</sup> Revised 2<sup>nd</sup> Revised 39 Original 10 1st Revised 40 Original 11 2nd Revised Original 41 12 1st Revised 1st Revised 42 13 1st Revised 2<sup>nd</sup> Revised 43 14 44 Original 3<sup>rd</sup> Revised 15 45 Original 3<sup>rd</sup> Revised 16 3<sup>rd</sup> Revised Original 46 17 3rd Revised 47 Original 18 1st Revised 3<sup>rd</sup> Revised 48 19 20 3<sup>rd</sup> Revised 49 Original 1<sup>st</sup> Revised 3rd Revised 50 21 Original 3<sup>rd</sup> Revised 51 22 Original 2<sup>nd</sup> Revised 52 23 53 Original 2<sup>nd</sup> Revised 24 54 Original 1<sup>st</sup> Revised 25 3<sup>rd</sup> Revised 26 3<sup>rd</sup> Revised 27 2<sup>nd</sup> Revised 28 1st Revised 29 3<sup>rd</sup> Revised 30

<sup>\* -</sup> Indicates pages included with this filing.

South Carolina PSC Tariff No. 8 2<sup>nd</sup> Revised Page 95 Cancels 1<sup>st</sup> Revised Page 95

Issue Date: November 11, 2011

Effective Date: January 1, 2012

LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 4.8 Listings, (Cont'd.)

#### 4.8.5 Maximum Business Rates

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown on the Directory Assistance Records.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly		Nonrecurring
Type Of Listing	Recurring Charge		<u>Charge</u>
Main Standard Listing - Local	\$4.00	(I)	\$12.00
Main Standard Listing - Foreign	\$4.00	- 1	\$12.00
Additional Main Listings	\$5.00		\$12.00
Additional Listing	\$5.00	<b>(I)</b>	\$12.00
CD-ROM White Pages Listing	ICB		ICB
Extra Listing Lines	\$4.00	<b>(I)</b>	\$12.00
Alternate Call Listing	\$4.00		\$12.00
Alternate User Listing	\$4.00	1	\$12.00
Cross Reference Listing	\$4.00		\$12.00
Suite Listing	\$4.00	(I)	\$12.00
Move/Change Charge (per listing)	N/A		\$15.00
Late Charge (per listing)	N/A		\$50.00

South Carolina PSC Tariff No. 8 2<sup>nd</sup> Revised Page 97 Cancels 1<sup>st</sup> Revised Page 97

Issue Date: November 11, 2011

Effective Date: January 1, 2012

LOCAL EXCHANGE SERVICES TARIFF

## SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

#### 4.9 Non-Published Service, (Cont'd.)

#### 4.9.3 Maximum Rates and Charges

There is a monthly charge for each non-published service.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

Non-Published Service	Monthly Recurring Charge \$11.00 (I)	Nonrecurring Charge \$12.00
Move/Change Charge	N/A	\$12.00
Late Charge	N/A	\$50.00

South Carolina PSC Tariff No. 8 2<sup>nd</sup> Revised Page 99 Cancels 1<sup>st</sup> Revised Page 99

Issue Date: November 11, 2011

Effective Date: January 1, 2012

# LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 4 - SUPPLEMENTAL SERVICES, (CONTD.)

#### 4.10 Non-Listed Service

#### 4.10.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

#### 4.10.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

#### 4.10.3 Maximum Rates and Charges

There is a monthly charge for each non-listed service.

If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

Non-Listed Service	Monthly Recurring Charge \$7.00 (I)	Nonrecurring Charge \$12.00
Move/Change Charge, (per listing)	N/A	\$12.00
Late Charge, (per listing)	N/A	\$50.00

South Carolina PSC Tariff No. 8
Appendix A

2<sup>nd</sup> Revised Page 9
Cancels 1<sup>st</sup> Revised Page 9

Issue Date: November 11, 2011

Effective Date: January 1, 2012

LOCAL EXCHANGE SERVICES TARIFF

# CURRENT RATES, (CONT'D.)

## 14. Blocking Service (Section 4.6)

Type of Blocking	Monthly Recurring	Nonrecurring
- ypo oz 2.00g	Charges	<u>Charges</u>
Call Blocking:	\$0.00	\$0.00
Toll Restriction:	\$0.00	\$0.00
Billing Restriction:	\$0.00	\$0.00

## 15. Listings (Section 4.8)

	Monthly Recurring		Nonrecurring	
Type of Listing	<u>Charges</u>		Charges	
Main Standard Listing - Local	\$0.00		\$0.00	
Main Standard Listing - Foreign	\$2.00	(1)	\$0.00	(R)
Additional Main Listing	\$2.30		\$0.00	İ
Additional Listing	\$2.30	<b>(I)</b>	\$0.00	(R)
CD-ROM White Pages Listing	ICB		ICB	
Extra Listing Lines	\$2.00	(I)	\$0.00	(R)
Alternate Call Listing	\$2.00		\$0.00	
Alternate User Listing	\$2.00		\$0.00	
Cross Reference Listing	\$2.00		\$0.00	
Suite Listing	\$2.00	(I)	\$0.00	(R)
Move/Change Listing (per listing)	N/A	, ,	\$10.00	
Late Charge (per listing)	N/A		\$25.00	

17.

tw telecom of south carolina llc

South Carolina PSC Tariff No. 8 Appendix A 2<sup>nd</sup> Revised Page 10 Cancels 1st Revised Page 10

Issue Date: November 11, 2011 Effective Date: January 1, 2012

LOCAL EXCHANGE SERVICES TARIFF

## CURRENT RATES, (CONT'D.)

#### 16. Non-Published Service (Section 4.9)

Non-Published Service	Monthly Recurring <u>Charges</u> \$5.50 (I)	Nonrecurring <u>Charges</u> \$0.00	(R)
Move/Change Charge	N/A	\$10.00	
Late Charge	N/A	\$25.00	
Non-Listed Service (Section 4.10)			
	Monthly Recurring	Nonrecurring	
Non-Published Service	<u>Charges</u> \$3.50 (I)	<u>Charges</u> \$0.00	(R)
Move/Change Charge	N/A	\$10.00	
Late Charge	N/A	\$25.00	

18.

Each Completed Local Recorded Announcement Call

\$0.15

19. [Reserved for Future Use]